



OUR COMMON DEMANDS

1. From RAO's IAS Study Circle

A. A compensation of **Rs. 1 crore** from Rao's study circle to each family of the deceased (**Shreya Yadav, Tanya Soni, and Nevin Dalvin**)

B. The investigation should be held in absolute transparency. All required CCTV and biometric data shall be handed over to the public domain.

C. The authentic number of deceased and injured students' lists.

D. All the students studying under RAO's IAS and want a refund of their fees shall be provided

2. From the MCD AUTHORITIES

A. A compensation of **1 crore** from MCD should be given to **Mr. Nilesh's family** who lost his life due to the electrocution.

B. MCD officials and electric board officials should be held accountable along with legal penalties.

C. Safety compliances shall be issued for the Regulation of Coaching centers, Gyms, Libraries, and PG accommodation

D. Proper infrastructure regulations for Proper de-silting and all the open and scattered wires and cables should be underground. Along with regular maintenance of them.

3. From All Coaching Institutions

A. Fees of all online GS courses from any reputed coaching center should not be more than **20000**

B. The maximum strength of each class should not be more than **100** students

C. No class should run in the basement - PROHIBITION OF ALL BASEMENT CLASSES IN ALL COACHING INSTITUTIONS

D. Every institute should have a psychiatrist to keep a check on students' mental health. Also strict implementation of Girls/ Women's safety norms (Vishakha guidelines) with SHeBox facility at coaching institutes.

E. **Fee refunding mechanism for the students** who are suffering due to **deficiency in service**

4. The PMO shall direct DoPT to propose the following amendments in the parliament.

To establish **Central Examination Regulatory Authority (CERA)** to act as

1. **Nodal Registration Authority** for every student (preparing in coaching area or at home or online), and coaching service provider, Library service provider, Accommodation Service provider (Landlord) and Tiffin Service provider in coaching area
2. **Manager of an online portal - Pariksharthi Saathi Portal**, as the only mode where the registered students can purchase the services from registered coaching/ library/ accommodation/ tiffin service provider by either online payment or through payment mode where record gets maintained. This will end the brokerage culture
3. **Central Rent and Fees Control Authority** to fix the maximum rent and fees that can be charged by accommodation/ coaching/ library/ tiffin service providers, ensure any monetary transaction only on Pariksharthi Saathi online portal, ensure maintenance of quality, safety and hygiene standards, monitor refund, fee hike policy etc.
4. **As Lokpal** for overseeing the fairness and transparency in central government exams with powers on independent inquiry, investigation and prosecution in case of paper leaks, irregularity in exams, mismanagement of exams, background verification of candidates and officials involved in exam process etc.
5. **As a Centralized Grievance Redressal Forum** where aggrieved individuals either by themselves, or through CERA recognised two types of committees, can monitor, inspect, complain and expect a redressal in a time bound manner. Here all communication will take place on Pariksharthi Saathi portal.
 - 1st type of committee as Local Coaching Hubs Committees (LCHCs) for monitoring each coaching area all over India
 - 2nd type of committee as Exam Specific National Level Committees for monitoring any exam process related issues
6. **If the local authorities** fail to take action on time, then CERA should have overriding powers to independently inquire, investigate and take necessary action, and punish the culprits
7. **As Compensation forum** - To decide upon the nature of compensation that should be given to the candidates fraternity in case of above violations

5. PMO TO DIRECT MHA TO -

1. Declare the ORN tragedy as disaster under Disaster Management Act 2005
2. Provide monetary compensation for loss of life of 3 students, alongwith a permanent central government job to one of the family members of the deceased.

6. The PMO to direct DoPT to take immediate executive actions for

- A. Constituting a high-level committee to investigate the candidates who used fake certificates in the last 15 years and take strict actions
- B. COMPENSATING all candidates who suffered during the COVID-19 pandemic and were eligible for the UPSC-CSE exam for 2020 and 2021 by not counting their age and attempts during these 2 years (2020 and 2021) to allow everyone to appear in the UPSC-CSE 2025 Examination (**As recommended by 112th standing of Rajya Sabha chaired Late Sh. Sushil Modi**)
- C. Constituting an EXPERT committee for recommending required reforms in the CSAT and Optional paper of the UPSC- CSE Examination.

ALL LIVES ARE VALUABLE! AND IT'S OUR FUNDAMENTAL RIGHT UNDER A-21 TO GET A DIGNIFIED LIFE & RIGHT TO EQUAL OPPORTUNITY IN THE CASE OF PUBLIC EMPLOYMENT UNDER A-16 OF THE INDIAN CONSTITUTION.

POWERS & FUNCTIONS OF THE CERA

I.

AS NODAL REGISTRATION AUTHORITY

1. For Public Exam Students -

- **1.To ensure mandatory registration of all students with CERA**, who aspire to prepare and apply for public exams. The unique registration ID No. to be termed as Exam Student Registration ID No. or **ESID No.** to be valid for one year, subject to renewal or deregistration on terms mentioned by CERA itself.
- **The ESID No. shall be mandatory for every public exam student to take admission** in any private coaching centre or to avail a space in a private library for study purpose, or to seek a private property on rent for accomodation purpose, or to apply for any exam conducted by Central Government.

(Those students aspiring only for exam/ exams conducted by state government or any other authority apart from Central government, will also need to mandatorily register with CERA for ESID No. to avail coaching, library or accomodation services, except in case of applying for exam conducted by state governments or any other authority apart from central government.)

- **3.To ensure that no private coaching center or private Library owner** enrolls, or no landlord rents it property, to any other student, anywhere in India, except those who have registered themselves with CERA, and possess a valid ESID No.

2. For Coaching and Library Service Providers -

- **To ensure mandatory registration of all the Private Libraries and Private Coaching centers (Both Offline and Online) with CERA** who intend to provide coaching services and Library services to the registered students of Public Exam. The unique registration ID No. to termed as Coaching Services ID No. or **CSID No.**, and Library Services ID No. or **LSID No. respectively**, to be valid for 3 years, subject to renewal, or deregistration on terms mentioned by CERA itself.
- **The CSID and LSID No. shall be mandatory** for every commercial service provider intending to provide any form of coaching or Library services or both to the registered students. of public exams.
- **To ensure that no registered student of public exam** enrolls itself with any Coaching service or Library service provider, except those who possess a valid **CSID and LSID No. respectively**

3. For accomodation or tiffin service providers -

- **To provide for the mandatory registration of all the Landlords and Tiffin Service providers with CERA** who intend to provide accomodation services and Tiffin services to the registered students of Public Exam. The unique registration ID No. to termed as Accomodation Services ID No. or **ASID No.**, and Tiffin Services ID No. or **TSID No. respectively**, to be valid for 1 year, subject to renewal, or deregistration on terms mentioned by CERA itself.

(The Food service providers does not includes demand on payment food services from Zomato, swiggy etc.)

- **The ASID and TSID No. shall be mandatory** for every commercial service provider intending to provide accomodation or Tiffin services or both to the registered students. of public exams.
- **To ensure that no registered student of public exam** rents for any accomodation services or enrolls itself with any monthly Tiffin services, except with those who possess a valid **ASID and TSID No. respectively**

II.

AS NODAL AGENCY TO MANAGE PARIKSHARTHI SAATHI ONLINE PORTAL

1. **To ensure that any registered coaching or Library or accomodation or tiffin service providers** shall mandatorily list their services alongwith the fees to be charged in lieu of those services, on a dedicated online portal managed by CERA, to be termed as **Pariksharthi Saathi Portal**.
2. **It will be mandatory for the registered students** who intend to avail the services of above-mentioned registered service providers, to buy these services from Pariksharthi Sathi Portal only . Any other mode apart from those mentioned above will not be considered a legally valid mode
3. **To ensure that no registered Coaching and Library service provider** sell their services or force a registered student to buy any of their services apart from the mode mentioned above, subject to which they will be liable for necessary action on terms procedures to be decided by CERA itself.

III.

AS CENTRAL RENT AND FEES CONTROL AUTHORITY

1. **For ensuring rent and quality for accomodation services -**

- **To fix an area or a region specific ceiling or maximum rate of rent** that can be charged by registered accommodation service providers from the registered students
- **To act as the Central Rent Authority** to ensure that the accommodation services are within the norms mentioned in Model Tenancy Act 2021 or respective rent control acts of various states.
- **To ensure that any charges including the rent** shall be paid by the registered students from online Pariksharathi Saathi Portal only, or any other mode of payment as decided by CERA.
- **To fix the maximum limit on the number of registered students that can be accommodated** by a registered accommodation service provider
- **To determine, in respect of accommodation services**, the student-area ratio in the rented space, so as to maintain a safe, hygienic and properly ventilated rented property space
- **To monitor, in case of registered accommodation services**, that accommodation space complies with the Disaster management act and the subsequent guidelines framed by NDMA from time to time, with respect to disaster related to urban flooding, earthquakes, fire accident, building collapse or anything that render the space as unsafe and violated the local authority norms of safety.

2. For amount to be charged from tiffin service providers -

- **To fix an area or a region specific ceiling or maximum rate** that can be charged by registered tiffin service providers from the registered students
- **To ensure that only those tiffin service providers** intending who have a valid FSSAI licence, shall obtain the TFID No.
- **To frame and monitor guidelines** regarding increase in tiffin charges, refund policy, and maintenance of quality standards in accordance with FSSAI Guidelines

IV.

AS PRIVATE COACHING AND LIBRARY SERVICES CONTROL AUTHORITY

1. **To fix the area or region wise ceiling or maximum fees and other charges** that can be charged by any registered private coaching service or library service provider, on such conditions, as may be prescribed by guidelines framed by CERA from time to time

2. **To formulate guidelines regarding revision in the fees or other charges** that can be charged by the registered coaching service providers or library service providers, from time to time
3. **To formulate a uniform refund policy** for the registered students who leave coaching services or Library services midway or before completion or vacate
4. **To formulate terms of payment of fee** to registered Coaching Service providers or registered Library service providers in lump sum and or in instalments by the registered students
5. **To fix timings for registered coaching and library services and specify the number of holidays** including weekly holiday on Sundays to be observed by registered coaching providers per week.
6. **To lay down the minimum qualifications** for teachers, mentors and content developers to be appointed by registered coaching service providers
7. **To determine, in respect of coaching services in offline mode**, the minimum number of teachers and the student-teacher ratio in the classes so as to maintain a safe, hygienic and properly ventilated Coaching class space
8. **To determine, in respect of Library services**, the maximum number of registered students that can be accommodated, and student-area ratio so as to maintain a safe, hygienic and properly ventilated Library space
9. **To ensure the appointment of** counsellor , psychiatrist and physiologist and medical practitioner by every registered coaching service provider for counselling and ensuring good mental health, and and to cater to any immediate medical need of students
10. **To frame guidelines and steps to be taken by** every registered coaching service provider for reducing psychological pressure on students
11. **To ensure that the yoga classes and recreational activities** are being provided by the registered coaching service provider for relieving stress
12. **To frame guidelines to specify** the level of basic facilities that shall be provided by every registered coaching service provider to the registered students
13. **To monitor, in case of registered coaching and library services**, that the coaching and library space complies with the Disaster management act and the subsequent guidelines framed by NDMA from time to time, with respect to disaster related to urban flooding, earthquakes, fire accident, building collapse or anything that render the space as unsafe and violated the local authority norms of safety.

V.

AS LOKPAL FOR PUBLIC EXAM PROCESS

1. **To Independently inquire, Investigate, prosecute corruption and malpractice cases in the exams**, and decide upon the nature and quantum of punishment for all the stakeholders whose involvement is mentioned in Public Examinations Act including the Chairperson, the members or any other public servant of the exam conducting bodies. While doing so, the CBI or any other investigating agency should be under the direct control of CERA.
2. **To frame guidelines and monitor it's implementation for maintaining transparency in the exam process** that will include Timely release of answer keys, Disclosures of OMR and Answer sheets to respective candidates, or Any other step necessary to ensure transparency
3. **To perform a thorough background check of documents submitted by** candidates in order to avail EWS/ SC/ ST/ OBC/ PwD quota.
4. **To ensure proper compliance with any emergency guidelines issued for conducting the exam.** For instance in case of global pandemic like Covid-19 pandemic.
5. **To act as the nodal forum to allow affected candidates and public representatives to file complaints and grievances** regarding any corrupt practice or mismanagement or practices of distortion of level playing field in exams by the exam conducting authorities.
6. **To Setup fast track (special) courts** for legal proceedings to deliver on time justice to the candidates.
7. **To frame guidelines for the the timely release of exam calendar by exam bodies and to ensure that there is no inordinate delay** in the exam process, and to check any immediate or arbitrary change in the exam date or exam calendar without giving proper time to the candidates.
8. **To check that the posts notified by exam bodies are in sync with the existing vacancies** and to frame guidelines for the procedure to be adopted to fill up the backlog vacancies
9. **To ensure that the present syllabus, process, and the pattern of the exam provides a level playing field** to every candidate irrespective of socio-economic background, and any change in examination pattern provides equal opportunity for all

10. **To decide upon the nature (retrospective/prospective) and the quantum of compensation to be given to the affected candidates** in case of corruption, mismanagement of exams and practices of distortion of level playing field by the exam conducting bodies. This may include eligibility related relaxations (like age/ no. of attempts) or any other relaxation as compensation, monetary or non monetary, on cases to case basis.
11. **To ensure that any drastic/abrupt change in the existing pattern or syllabus or eligibility conditions of the exam is notified well on time** and equal opportunity to compete is provided to every candidate irrespective of their socio-economic background in case of any such change.
12. **To search and perform background inquiry** regarding corrupt practices prior to recommending names to the President for appointment of Chairman and members of UPSC, SSC, IBPS, etc.
13. **To conduct an independent investigation and inquiry** on any allegations of involvement of any officials in the exam conducting bodies including the Chairman and its members.
14. **To inquire whether the Exam Registration fees** that are charged upon the candidates is necessary fees and judicious and are in line with goals of Economic Justice.
15. **Any other matter that concerns restoration of public trust** in the public examination system or is mentioned in the Public Examination Act.

VI.

AS CENTRAL GRIEVANCE REDRESSAL FORUM

A.

Grievance redressal on first instance

1. **Regarding violation of CERA norms in coaching areas -**
 - **CERA to frame guidelines, and revise it from time to time, for constituting a local area committee to be termed as “Local Coaching Hubs Committee (LCHCs)**, having a term of one year, and shall comprise of half of the members from registered students residing in the registered PGs, and rest half amongst teachers of registered coaching service providers in that area, and equip them with the necessary powers to carry out periodic inspection and monitor the implementation of the norms and guidelines laid down by CERA for the regulation of coaching service providers, library service providers, accomodation service providers and tiffin service providers, and the overall area with respect to norms for drainage, electricity supply,

drinking water, or any other norm that affects the safety and hygienic aspects of coaching areas.

- **The LCHCs, if on receiving any complaints of violation from any affected registered student or on suo motu basis, shall file an immediate complaint on first instance** to the concerned authorities for immediate inspection and redressal within 15 days, in case of any prima facie violation found on inspection with regards to coaching, library, accomodation or tiffin service norms of CERA or any other local body norms concerning safety and hygiene in coaching areas.
- **The Pariksharathi Saathi portal shall regularly maintain the list of all the concerned authorities** where the LCHCs will file a complaint in the first instance. All the complaints filing by LCHCs shall be done through this online portal, and the concerned authority shall update the copy of the inquiry report and the necessary action taken on the complaint within the specified time period of 15 days on the same portal.

2. Regarding violation of fairness and transparency in exam process -

- **CERA to frame guidelines, and revise it from time to time, for constituting an Exam-specific National level committees**, having a term of one year, and shall comprise of 50% registered students of that exam and rest 50% as designated experts of the concerned exam, retired officers, and persons of high integrity from civil society to carry out prima facie scrutiny of any allegations of corruption, maladministration, mismanagement or irregularity in exam process, or on the violation of any norms framed by CERA for fair and transparent conduct of exams etc.
- **The National Level Exam Specific Committees**, on request of aggrieved registered students or suo motu, is satisfied after prima facie scrutiny that any sort of corruption, or paper leak, or irregularity, or mismanagement or maladministration has taken place in the respective exam, it shall file an immediate grievance on first instance, within 7 days of receiving such complaint, to the concerned Exam conducting authority, for necessary inquiry and action within 30 days of filing.
- **The Pariksharathi Saathi portal shall act as the nodal portal through which the Exam specific National level committees shall file the complaint** to the exam conducting authority, and the exam conducting body shall update the inquiry report and the necessary action taken on the complaint within 30 days, on the same portal.

B.

Grievance redressal on second instance by CERA itself

1. Mechanism for an individual registered Student to register complaint -

- **The Pariksharathi Saathi Portal shall act as the single forum** for any aggrieved student to lodge any complaint related to violation of CERA norms related to regulation of Coaching areas or related to violation of fairness and transparency in exam process.
 - **Upon receiving the complaint, the portal will automatically mark the complaint** to the respective LCHCs in case of violation of CERA norms for regulation of coaching areas, or to the respective Exam specific National Level Committees, who shall immediately conduct a prima facie inspection and then register the complaint to the concerned authority within 7 days for further action.
2. **If the concerned authority or the exam conducting body fails to submit an inquiry report on the Pariksharathi Saathi portal** detailing the necessary action taken, either on the complaint of the LCHCs or the Exam specific National Level Committees, or on the complaint of the aggrieved registered student, within the specified time, or if the LCHCs or the Exam Specific National Level Committees or the aggrieved student is not satisfied with the action taken by the concerned authority or the exam conducting body, then in that case, the grievance redressal shall be governed by CERA own guidelines for conducting an independent inquiry and investigation and take necessary action within 45 days. While doing so, it shall have overriding powers over the concerned authorities.

VII.

AS PUNISHMENT AND COMPENSATION FORUM

A.

Punishment

1. **In case of violation of CERA norms regarding regulation of Coaching areas,** CERA shall have powers to frame suitable guidelines for establishing special courts or punish the culprits in accordance with law, whose decision would be final
2. **In case of violation of CERA norms regarding fairness and transparency in exam process,** CERA shall have powers to frame suitable guidelines for establishing special courts or punish the culprits in accordance with law, whose decision would be final

B.

Compensation to the registered students

1. **CERA shall be the final authority to decide upon** the nature and the quantum of the compensation that should be granted to the aggrieved registered students.

- 2. In case of loss of life of any registered student due to any incident that does not comes under the definition of disaster as defined under Disaster Management Act 2005,** CERA shall have the final authority to decide upon the monetary and non monetary compensation that shall be granted to the family members of the deceased candidates.
- 3. In case of loss of life of any registered student due to any mishappening** that comes under the definition of disaster as given under Disaster Management Act 2005, it shall the final recommending authority to the NDMA to decide upon the monetary and non monetary compensation that shall be granted to the family members of the deceased candidates.

THE COMPOSITION OF THE CERA

1. The Chairperson shall either be a a serving CJI or SC judge
2. The NHRC Chairman to be the vice chairperson
3. 18 more members of which at least 50% should be judicial members
4. At least 50% of members should be from SC, ST, OBC, PwD, minorities and Women category, with atleast one member from each category
5. Non-judicial members shall include
 - Two individuals of **high integrity and special knowledge** in public examinations policy with at least 20 to 25 years of experience
 - Two individuals of high integrity and special knowledge in Urban planning and disaster management policy with at least 20 to 25 years of experience
 - Two individual having vast knowledge in anti-corruption policy, public administration, vigilance and law
 - Two individuals having vast experience and special knowledge in corruption investigation with atleast 20 to 25 years of experience.
 - One individual having special knowledge of finance and corporate sector
 - One individual to be from academics background, and should have vast experience of not less than 15-20 years in its academic field
6. The chairperson and members should not be MPs, MLAs, should not be less than 45 years of age, should not be panchayat or municipality members, should not have been removed or dismissed from the services of union or state service, or chairman and members of any of the central exam conducting bodies.
7. The chairperson and members should be appointed by the president on recommendations of a selection committee consisting of the
 - PM as Chairperson,
 - Leader of Opposition,
 - CJI/SC Judge, and
 - One more Judicial member who shall be recommended by the above members and nominated by the President.
8. Rest provisions regarding inquiry, investigation, prosecution, calling of records will remain similar to that of the Lokpal.
9. While deciding upon compensation, the recommendations of the chairman of the exam body and concerned ministry will be taken but the decision of the Lokpal should be final